

Prepare Students for the Realities of Today's Health Care Environment

Navigate Scenario gives faculty three powerful ways to bring real-world healthcare decision-making into the classroom — immersive branching stories, structured guided interaction, and strategic simulation. Each format immerses students in high-stakes environments that develop sound judgment, professionalism, and accountability.

Three Navigate Scenario Types



Branching Stories

Immerse students in cinematic, high-stakes healthcare scenarios where they take on the perspectives of multiple care team members. True branching paths mean every decision shapes the outcome — making the real consequences of choices viscerally clear.



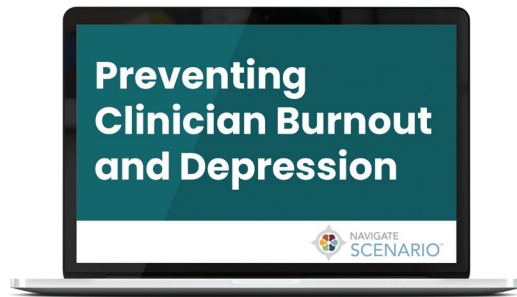
Strategy Simulation

Put students in a game-based environment where they actively manage decisions, resources, and stakeholder dynamics. Learners balance time, budget, and competing priorities to drive real outcomes within a hospital setting.



Guided Interaction

Guide students through realistic healthcare challenges using structured, interactive dialogue. Learners engage stakeholders across a care setting — navigating conversations, weighing competing priorities, and working toward resolving a central problem.



Immerse students in real-world challenges of clinician well-being and work-life balance through a narrative, decision-based experience with branching storylines, where choices about self-care, workload, and seeking support shape both personal health and patient outcomes. Centered on Dr. Hudson Carey—a medical resident hospitalized after a crash—learners trace the days leading up to the incident through five interconnected clinician perspectives, each presenting unique pressures that prompt reflection, build resilience, and encourage sustainable self-care strategies.

Character Perspectives:

- **MD – Cardiologist**, Professor of Medicine at a busy urban hospital
- **RN – Nurse Manager**, Bedside Nurse with 20 years' experience
- **MD – Chief Cardiothoracic Surgeon**
- **RN – Nurse**, 6 months' experience
- **MD – Resident**, top of his class

Learn more: go.jblearning.com/burnout

ISBN: 9781284325393



Immerse students in the interpersonal challenges that impact teamwork and well-being in health care. Through a narrative, decision-based experience with branching storylines, learners explore how power dynamics, leadership, and bystander actions influence workplace culture. Learners step into four interconnected roles where they must decide how to deal with unprofessional behavior from more powerful senior personnel, manage the professionalism of the staff of employees who used to be peers, report an apparent quid pro quo situation, and respond appropriately to an employee's harassment complaint.

Character Perspectives:

- **Staff Physician**
- **Administrative Supervisor**
- **Nurse Manager**
- **Unit Director**

Learn more: go.jblearning.com/harassment

ISBN: 9781284325652





Immerse students in the realities of infection prevention and the shared responsibility required to eliminate healthcare associated infections (HAIs). Through a narrative, decision-based experience with branching storylines, learners see how everyday actions—by clinicians, leaders, patients, and families—impact safety outcomes. Centered on a fatal, preventable infection case, students trace events across five interconnected perspectives, making choices and seeing immediate consequences. Each storyline highlights accountability, communication, and behavior change in clinical practice.

Character Perspectives:

- **Kelly McTavish**, a Family caregiver
- **Nathan Green**, the Hospital Unit Director
- **Janice Upshaw**, an Infection Preventionist
- **Manuel Hernandez**, a Medical Student
- **Dena Gray**, a Registered Nurse

Learn more: go.jblearning.com/infection

ISBN: 9781284325638



Immerse students in the role of Director of Social Services at Bright Road HealthCare System, charged with addressing a 30% surge in behavioral health ED visits. With a \$100,000 budget, 25 weeks, and 40 high impact decisions, learners must build a team, engage stakeholders, and achieve at least 62% buy in to succeed. Through a game-based, decision-driven experience, students assess stakeholder dynamics, select a change team, and implement strategy while balancing cost, time, and outcomes.

4 Parts:

1. **The Situation** – improve performance for behavioral patients in the Emergency Department
2. **The Stakeholders** –categorize stakeholders to help identify who might help or hinder the project.
3. **The Change Management Team** – select the 4 best members of the staff and community to be part of the team.
4. **Implement Change** – Navigate through a series of 40 decisions, each with an associated time, cost, and stakeholder buy in.

Learn more: go.jblearning.com/ChangeMgmt

ISBN: 9781284290592





Navigate Scenario for Health Care Delivery is a collection of four interactive video case studies that immerse students in real-world health system challenges. Learners assume the role of a Health Care Operations consultant, analyzing information, making decisions, and seeing the impact in real time.

Episodes:

- **The New System** – Evaluate and implement an EHR
- **Financial Issues** – Analyze operations and improve financial performance
- **Customer Satisfaction** – Enhance quality and patient experience
- **Expansion** – Assess and plan a home health service

Learn more: go.jblearning.com/hcdelivery

ISBN: 9781284300529



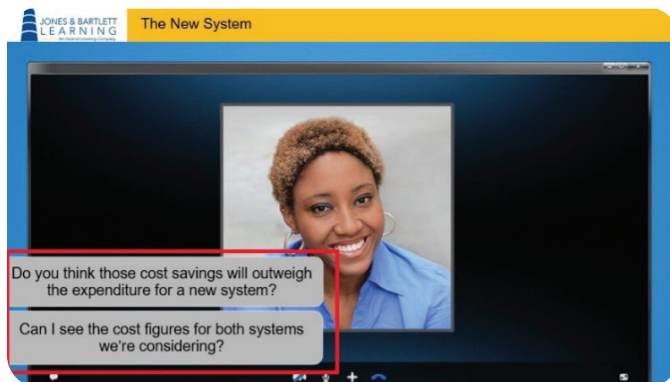
Navigate Scenario for Health Policy is a collection of four interactive video case studies that immerse students in the real-world policy process. Learners assume professional roles across the legislative and health care system, analyzing information, making decisions, and seeing outcomes in real time.

Episodes:

- **Policy Analysis and Development** – Research issues and draft policy
- **Going from Policy to Law** – Navigate the legislative process
- **Implementing Policy** – Develop systems for compliance
- **Evaluating Policy** – Monitor outcomes and impact

Learn more: go.jblearning.com/hpolicy

ISBN: 9781284300468





Navigate Scenario for Health Care Finance is a collection of four interactive video case studies that immerse students in real-world financial decision-making. Learners assume leadership roles—such as CFO, CEO, and Board Member—analyzing data, making strategic choices, and seeing outcomes in real time.

Episodes:

- **Critical Case for Billing & Coding** – Identify and resolve revenue loss
- **Rates Negotiation Crisis** – Balance risk and payer negotiations
- **Firm Financial Position or Not?** – Evaluate financing through bonds
- **To Move or Not To Move?** – Assess relocation strategy and impact

Learn more: go.jblearning.com/hcfinance

ISBN: 9781284300505



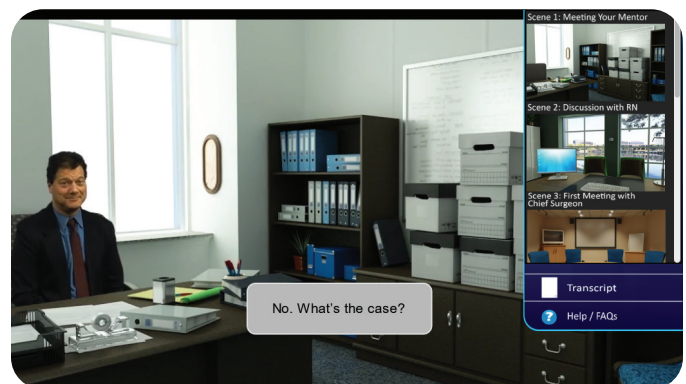
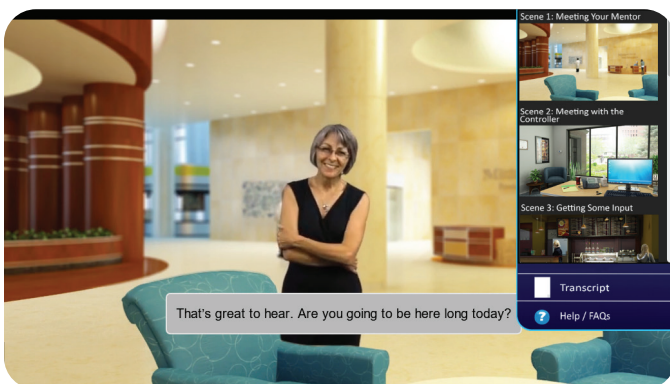
Navigate Scenario for Health Care Law is a collection of four interactive video case studies that immerse students in real-world legal challenges. Learners assume the role of a Health Care Administrator, working with General Counsel to assess risk, analyze cases, and make decisions that impact liability and patient outcomes—seeing results in real time.

Episodes:

- **Hospital Nightmare** – Analyze negligence in a post-surgical infection case
- **Medication Errors** – Evaluate liability in a fatal dosing error
- **The Wrong Body Part** – Apply legal doctrine to surgical negligence
- **Failure to Obtain Consent** – Examine informed consent and patient rights

Learn more: go.jblearning.com/hclaw

ISBN: 9781284300482





Navigate Scenario for Health Care Ethics is a collection of four interactive video case studies that immerse students in real-world ethical dilemmas across health care settings. Learners assume various professional roles, analyze complex situations, and make decisions—often navigating subjective outcomes that require thoughtful ethical reasoning.

Episodes:

- **Equipment Purchase** – Balance cost, community need, and clinical priorities
- **Stockpiling** – Weigh individual vs. community benefit
- **Labor and Delivery Services** – Evaluate access, risk, and sustainability
- **Confidentiality** – Navigate privacy laws and ethical responsibilities

Learn more: go.jblearning.com/hcethics

ISBN: 9781284300512



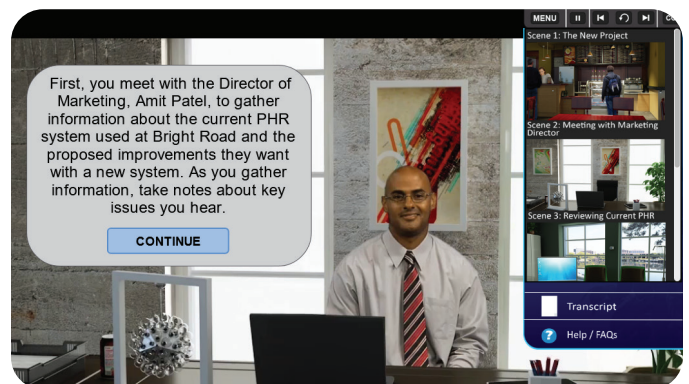
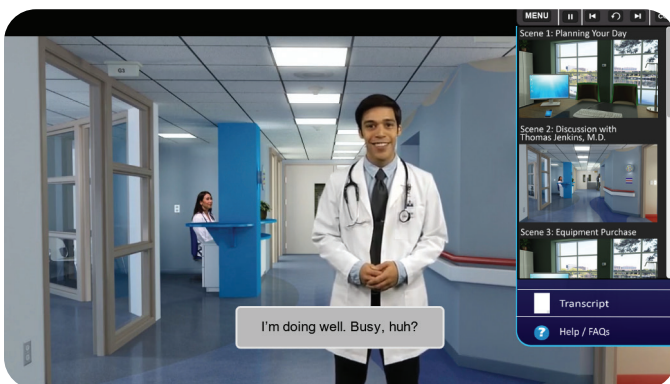
Navigate Scenario for Health Care Marketing is a collection of four interactive video case studies that immerse students in real-world marketing challenges. Learners take on the role of a health care marketing consultant, analyzing data, making strategic decisions, and seeing the impact in real time.

Episodes:

- **Staying Relevant** – Strengthen digital presence for evolving patient populations
- **Patient Engagement** – Improve tools like Personal Health Records
- **Patient Satisfaction** – Enhance experience and retention in urgent care
- **How Are We Doing?** – Conduct a marketing audit and assess performance

Learn more: go.jblearning.com/hcmarketing

ISBN: 9781284300475





Navigate Scenario for Health Care Human Resources

Resources is a collection of four interactive video case studies that immerse students in real-world HR challenges. Learners assume roles across hospital settings, applying HR principles to analyze situations, make decisions, and see outcomes in real time.

Episodes:

- **More Help Needed Now!** – Address staffing and budget pressures
- **Understanding Employee Rights** – Navigate discrimination and compliance issues
- **The Silent Group** – Improve engagement and staff morale
- **The Repeat Offender** – Develop effective disciplinary strategies

Learn more: go.jblearning.com/hcfinance

ISBN: 9781284300499



Navigate Scenario for Health Care Organizational Behavior

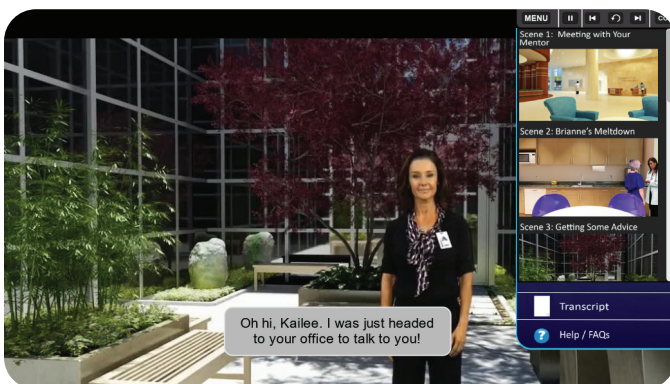
Organizational Behavior is a collection of four interactive video case studies that immerse students in real-world workplace dynamics. Learners step into the role of a newly promoted manager, navigating team challenges, office politics, and leadership decisions while seeing outcomes in real time.

Episodes:

- **Behavior Influences** – Motivate and manage diverse personalities
- **Group Development** – Build collaboration through team experiences
- **Teams and Team Building** – Lead effective virtual teamwork
- **Leadership** – Explore and apply leadership styles

Learn more: go.jblearning.com/hcob

ISBN: 9781284300451





Why Faculty Choose Navigate Scenarios

- **Deepen engagement instantly.** Decision-based scenarios replace passive reading with active problem-solving — driving the critical thinking and accountability that lectures alone can't deliver.
- **Bring real roles to your classroom.** Students inhabit authentic professional perspectives — from frontline clinician to executive leader — making abstract concepts concrete.
- **Fits the course you already teach.** Assign as homework, an in-class activity, or a flipped learning exercise — online, on-ground, or hybrid. Seamlessly integrate Navigate Scenarios into your existing LMS via LTI.
- **Assessment is built in.** Every scenario includes instructor support material which includes assessments that can be assigned at the instructor's discretion.

What Students Gain

- **Step into the role.** From CEO to Quality Improvement Director, students inhabit real professional roles — building the judgment and accountability employers expect on day one.
- **See the consequences.** Students experience the ripple effects of their choices across teams, budgets, and patient care — before the stakes are real.
- **Master the full system.** Scenarios span clinical operations, finance, law, ethics, HR, and policy — giving students a connected view of how health care really works, not just one piece of it.
- **Learn on their terms.** Self-paced episodes (45–90 min each) work as homework, in-class activities, or flipped learning — fitting the way today's students actually study.
- **Build skills that transfer.** Critical thinking, communication, leadership, and ethical reasoning — developed through guided practice, not passive reading.

Getting Started in Easy

1. Choose the Navigate Scenarios that best suit your course — to simplify difficult topics, add experiential learning, or increase engagement.
2. Contact your Account Specialist for an in-depth demo: go.jblearning.com/FindYourRep
3. Work with your Account Specialist to order your Navigate Scenarios.
4. Integrate into your current lesson plan as homework, in-class activity, or a conceptual reinforcement exercise.

LEARN MORE AT: <https://www.jblearning.com/navigate/scenario>

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