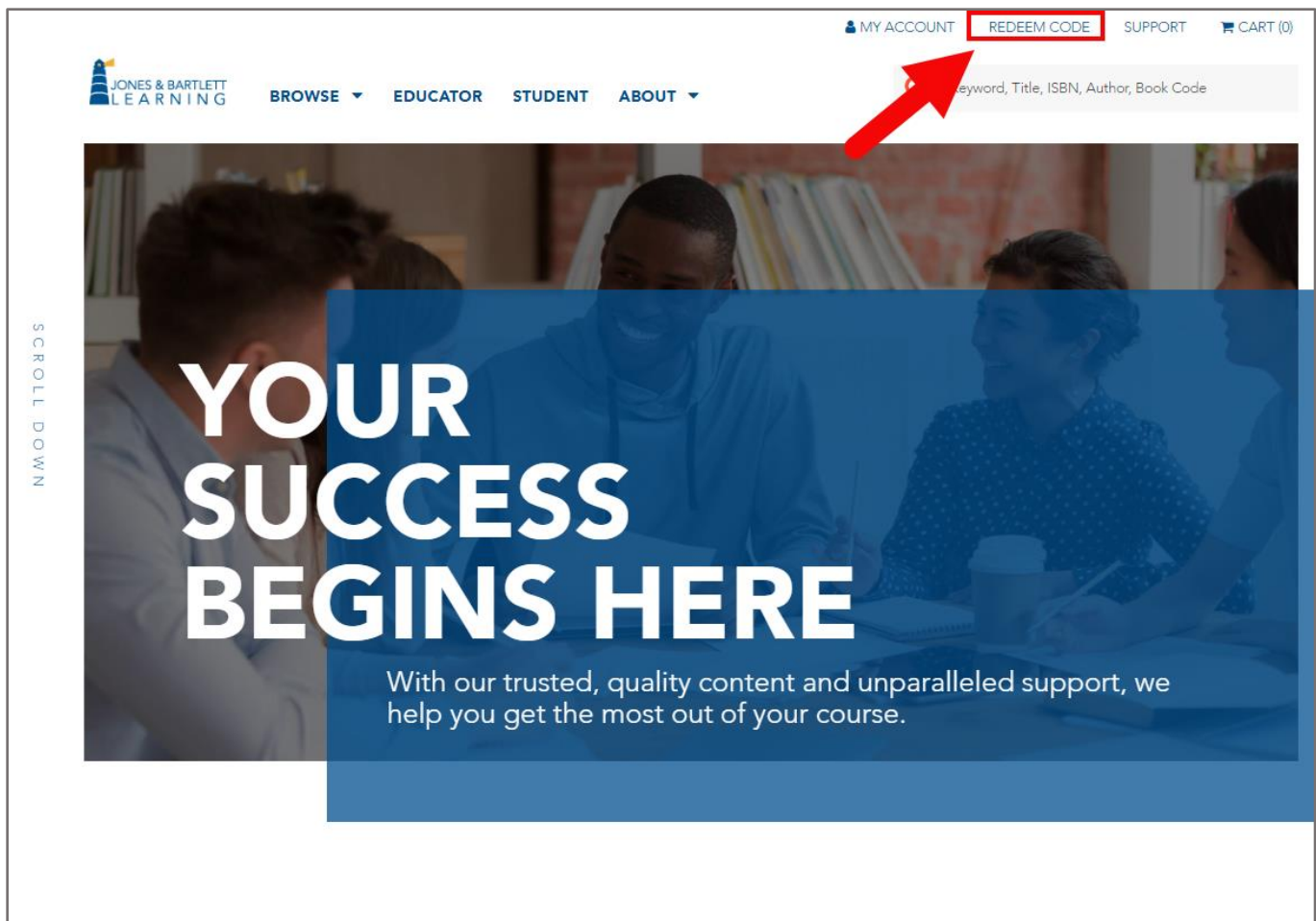


## How to Redeem a FISDAP Access Code and Create a FISDAP Profile

*This document contains instructions on how to redeem a 10-digit access code to create a new FISDAP user account and register in your program.*

1. Open your web browser and navigate to [www.jblearning.com](http://www.jblearning.com). We recommend using either Firefox or Chrome browsers for an optimal user experience.
2. From the Jones & Bartlett homepage, click the **Redeem Code** option from the right of the horizontal menu at the top of the page.



Technical Support: [www.jblearning.com/techsupport](http://www.jblearning.com/techsupport) | [support@jblearning.com](mailto:support@jblearning.com) | 1-978-443-5000 | M-F 8:30am – 8:00pm

3. Read both the **Terms and Conditions** and **Privacy Policy** linked on the following page. Acknowledge your acceptance by checking the respective checkboxes under each, then click the **Agree** button to continue.

Terms of Use

Please read and accept the following terms to continue.

**Terms & Conditions**  
Updated 2023-05-31  
[Terms & Conditions](#)  
 Yes, I agree to the Terms & Conditions

**Privacy Policy**  
Updated 2023-03-31  
[Privacy Policy](#)  
[Notice for California Residents](#)  
 Yes, I agree to the Privacy Policy

[Do Not Agree](#) [Agree](#)

4. The **Redeem an Access Code** page opens where you must enter your 10-digit code in the **Access Code** field, then click the **Redeem** button.

JONES & BARTLETT LEARNING  
An Ascend Learning Company

English - EN TECHNICAL SUPPORT REDEEM CODE

Redeem an Access Code

Redeem your Access Code below to set up an account and access your content.

Access Code (Required) ⓘ

Access Code

Redeem

Enter in 10-digit access code here and then click "Redeem."

[Already have an account?](#)  
Log in to redeem your Access Code.

[Need help?](#)  
Contact us today.

The course may require Adobe Flash to deliver the content. Over 98% of computers on the internet have Flash already installed, but you may want to visit the Adobe web site to download and install the latest version: <http://get.adobe.com/flashplayer>. Adobe will be ending support of Flash Player on December 31, 2020. To ensure that there is no interruption to your course, Jones & Bartlett Learning is currently in the process of converting all online courses to HTML5.

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5. The code is processed, and a new optional **Course ID** field opens:

- If you know your Course ID at this time, you may enter it in the **Course ID** field provided.
- If not, you may leave it blank and click the Continue button as you can enroll in your course ID at any time.
- If your access code unlocks multiple products requiring course IDs, this page will not appear, and you will instead be directed to the page in the next step (#6). The steps for entering your course IDs is covered in Step 9b of this document.

Redeem an Access Code

If you have your Course ID enter it now, or leave this field blank and enter it after you have registered.

Redeem your Access Code below to set up an account and access your content.

Access Code (Required) ⓘ

1234567890

Course ID (Optional) ⓘ

Course Id

Continue

**If applicable, you may enter in your course ID at his time. Course IDs must be retrieved from your instructor.**

[Already have an account?](#)  
Log in to redeem your Access Code.

[Need help?](#)  
Contact us today.

The course may require Adobe Flash to deliver the content. Over 98% of computers on the internet have Flash already installed, but you may want to visit the Adobe web site to download and install the latest version: <http://get.adobe.com/flashplayer>. Adobe will be ending support of Flash Player on December 31, 2020. To ensure that there is no interruption to your course, Jones & Bartlett Learning is currently in the process of converting all online courses to HTML5.

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6. Review your Fisdap product information on the following page, then choose whether to create a new PSG user account or to redeem Fisdap access within an existing account.

Confirm the details of your Access Code below.


**Fisdap Internship Package: Paramedic**  
Access Code: 8266524299

[Confirm with existing account](#) [Confirm and create new account](#) [Cancel](#)

[Already have an account?](#)  
Log in to redeem your Access Code.

[Need help?](#)  
Contact us today.

7. On the next page, complete the fields required to create your personal user account, scrolling down as necessary. Please note, all fields under the **Account Information** and **Contact Information** sections are required unless otherwise identified as “Optional.”

 **JONES & BARTLETT LEARNING**  
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English - EN TECHNICAL SUPPORT REDEEM CODE

Create an Account

All information is required unless otherwise noted.

**Account Information**

Email Address

Re-enter Email Address

Password

Re-enter Password

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8. Once you have entered in the required information, click the **Create Account** button at the bottom of the page. Your My Account page will open, displaying your new product and Course ID if previously entered during registration.

The screenshot shows a user account page with a navigation bar at the top containing 'Aaron | Log Out', 'PRODUCTS', 'RECERT', and 'ACCOUNT'. Below the navigation bar are tabs for 'ACTIVE', 'EXPIRED', and 'NOTIFICATIONS', along with buttons for 'Show/Hide Products' and 'Redeem Access Code'. A table lists products with columns for 'HIDE', 'PRODUCT', 'NICKNAME', 'COURSE ID', and 'ALERT'. The first row shows 'Fisdap Internship Package: Paramedic' with a course ID of 'B34CC2'. Red arrows point from the product name and course ID to labels 'Product name' and 'Course ID' respectively.

9. Click on the FISDAP product listed. This takes you to a launch page for the first time.
- If you previously entered your course ID during registration, you may click the red **LAUNCH** button to access the program.

The screenshot shows the launch page for the 'Fisdap Internship Package: Paramedic' product. The page features the Jones & Bartlett Learning logo and navigation options like 'English - EN', 'TECHNICAL SUPPORT', and 'REDEEM CODE'. The main content area displays the product title and enrollment details: 'ENROLLMENT DETAILS: Instructor Name: Taashi Wangmo, Course ID: B34CC2, Redemption Date: 12/12/2022, Expiration Date: 12/11/2024'. A red arrow points to a red 'LAUNCH' button with a right-pointing arrow icon. A 'Back to Products' button is visible at the bottom left.

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- b. If you have not yet entered a course ID, use the gray **Enter Course ID** button on this page to enter the ID and enroll in your program. If you don't know your Course ID, please consult with your instructor, or course administrator.

JONES & BARTLETT LEARNING  
An Ascend Learning Company

English - EN TECHNICAL SUPPORT REDEEM CODE

Aaron | Log Out PRODUCTS RECERT ACCOUNT

**Fisdap Internship Package: Paramedic**

**ENROLLMENT DETAILS:**

Instructor Name: -  
Course ID: -

Redemption Date: **12/12/2022**  
Expiration Date: **12/11/2024**

LAUNCH →

Enter Course ID →

← Back to Products

10. When launching your FISDAP program, read the **Research Consent** form and select your desired preferences. Then click **Submit**.

Research Consent

Dear EMS student:

The Field Internship Student Data Acquisition Project (Fisdap) is a computerized system that tracks your experiences during your internships and clinicals. The data that you enter is meant to help measure your learning and provide your instructors with a better tool to assist you in improving and measuring your clinicals and field experiences. The data that you enter is confidential and can only be viewed by your instructor(s) and preceptor(s).

Inver Hills Community College would like your permission to anonymously use your data for research purposes. Your name and other identifying information will not be linked in any way to your data, so your privacy is protected. Only the Fisdap computer programmer(s), your instructor(s), and preceptor(s) will know your name.

Participation in this research will not cost you anything and does not pose any foreseeable risk to your physical or psychological safety, but will be critical in the improvement of EMS education programs. There is a pressing need for more research in EMS education. Instructors are making decisions about your and future EMS education programs without having good research to substantiate those choices.

Your consent to allow us to use your anonymous data in this research is voluntary. Your refusal to allow us to use your data will involve no penalty or loss of any privileges/benefits to which you are currently entitled. You are free to withdraw your consent at any time.

I do not consent to having my anonymous data used for research purposes.  
 I consent to having my anonymous data used for research purposes.

Inver Hills Community College would also like to obtain your permission to release your anonymous data to other person(s) or college(s) who may want to do research. The release of this anonymous data would involve no cost to you or the researching person(s) or college(s).

I do not consent to having my anonymous data released to other person(s) or college(s) for research purposes only.  
 I consent to having my anonymous data released to other person(s) or college(s) for research purposes only.

Student Name: Aaron Ramsdales  
Date: December 12, 2022

Submit

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11. Within Fisdap, take a moment to update your profile information under the **Account** tab to ensure all your individual information is reflected correctly within your program.

The screenshot shows the Fisdap user interface. At the top, the user is logged in as Aaron! (aramsdale@jblearning.com) | Paramedic student at Prince Sultan bin Abdul Aziz College for EMS. The navigation bar includes tabs for MyFisdap, Shifts, Learning Center, Reports, Account (highlighted with a red box and a red arrow), Community, and Help. Below the navigation bar, the 'Account' section is displayed with the following options:

- Account Information** (highlighted with a red box and a red arrow): Update your information including password, email address, and emergency contact.
- Upgrade**: Purchase additional products or attempts.
- Program Evaluations**: Evaluate program resources including preceptors, sites, and personnel.
- Research Consent Form**: Help Fisdap with EMS research. Donate your data--it's all anonymous!

At the bottom of the page, contact information is provided: 651-690-9241 | info@fisdap.net

12. If you need to redeem access to additional Fisdap products, click the **Redeem Code** button from within your **JB Learning User Account** and follow the on-screen prompts.

The screenshot shows the JB Learning user interface. The user is logged in as Aaron | Log Out. The navigation bar includes buttons for PRODUCTS, RECERT, and ACCOUNT. The 'REDEEM CODE' button is highlighted with a red box and a red arrow. Below the navigation bar, the 'ACTIVE' tab is selected, and the 'Redeem Access Code' button is visible. The main content area displays a table of products:

HIDE	PRODUCT	NICKNAME	COURSE ID	ALERT
	Fisdap Internship Package: Paramedic		B34CC2	

Technical Support: www.jblearning.com/techsupport | support@jblearning.com | 1-978-443-5000 | M-F 8:30am – 8:00pm